

PIXIE Smart Home System

Statement of Compliance

Security standard for consumer-grade relevant connectable products

AUSTRALIA

This statement of compliance has been prepared by **SAL National Pty Ltd**, being the manufacturer of the products identified below.

This statement is made in accordance with the **Cyber Security (Security Standards for Smart Devices) Rules 2025**, authorised by the **Cyber Security Act 2024**.

1. Product manufacturer details

Name of manufacturer

SAL National Pty Ltd ABN: 21 633 189 474

Address of manufacturer

40 Biloela St, Villawood, NSW

Name of authorised representative

Not applicable

Address of authorised representative

Not applicable

Name(s) of other authorised representatives in Australia, if applicable

Not applicable

Address(es) of other authorised representatives in Australia, if applicable

Not applicable

2. Product details

Product type

PIXIE smart home products supplied for personal, domestic or household use, including the PIXIE ecosystem and associated consumer-grade connected products.

Batch identifier

Not applicable

Defined support period for the product

3 Years

3. Security information relevant to PIXIE products

Security issue reporting contact

Security issues, vulnerabilities or related concerns may be reported to:

pixiesuppor@sal.net.au

Password functionality

The **PIXIE PLUS App** is the only PIXIE item in this product group that uses password functionality. Passwords are **defined by the user during setup**. The PIXIE PLUS App also includes **two-factor authentication for password recovery**.

Defined support period for associated software, services or components, where applicable

PIXIE PLUS App: 3 Years / March 4th, 2029

Gateway firmware: 3 Years / March 4th, 2029

Cloud services, where applicable: 3 Years / March 4th, 2029

Other first-party software or connected support components, where applicable: 3 Years / March 4th, 2029

4. Declaration

It is declared that, in the opinion of the manufacturer:

1. The product listed above has been manufactured in compliance with the requirements of **Part 1 of Schedule 1** of the **Cyber Security (Security Standards for Smart Devices) Rules 2025**.
2. The manufacturer has complied with any other obligations relating to the product in **Part 1 of Schedule 1** of the **Cyber Security (Security Standards for Smart Devices) Rules 2025**.

It is further declared that this statement of compliance has been prepared by, or on behalf of, the manufacturer of the product listed above and is accurate at the date of issue stated below.

5. Sign-off

Prepared by or on behalf of **SAL National Pty Ltd**

Name of signatory

Gray Gui

Function of signatory

R&D Manager – Smart Controls

Signature (REMOVED FOR E-SECURITY)

Place of issue

40 Biloela St, Villawood, NSW

Date of issue

March 4th, 2026

This statement applies to relevant PIXIE consumer-grade smart devices manufactured on or after **4 March 2026** and supplied in Australia where the products fall within the scope of the applicable Rules.
